

Citrix Setup Instructions

The Citrix Server is a Web based application that allows access to programs from any computer. You must perform a one-time install of the client application on your device. The Citrix Receiver Application can be setup on your computer, iPad, iPhone and other mobile devices and is available for free in the app stores for those devices.

The Alameda County ePCR Hosted Citrix Site is at: (Note: the site is “https” not “http” for security)

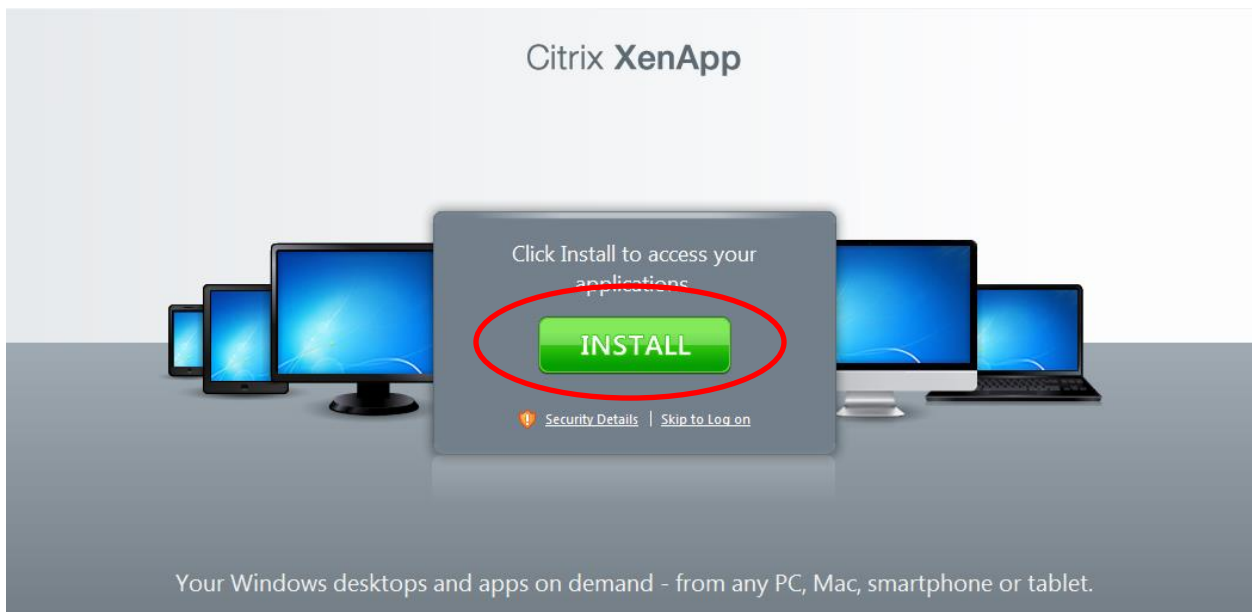
<https://alcoepcr.dni.net>

Your agency has the login information for username and password.



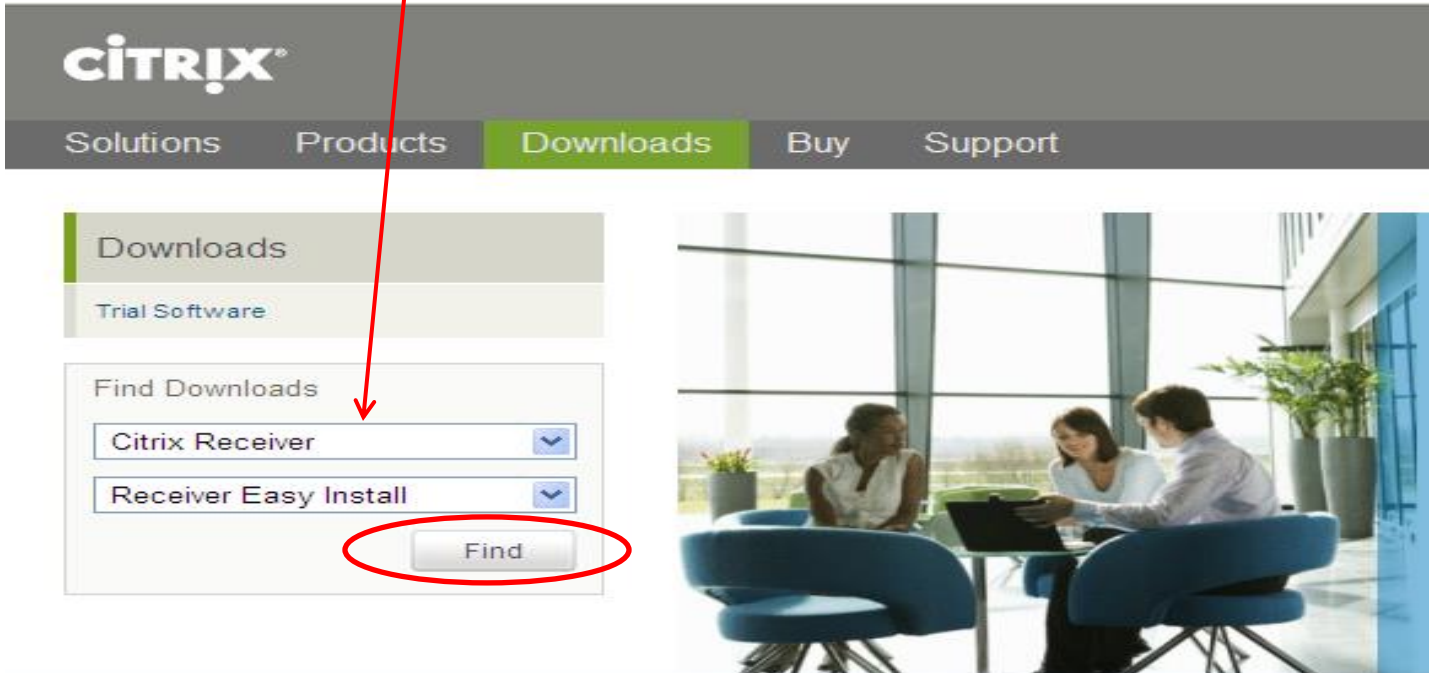
Workstation Installation:

- On initial login you may be prompted to install the Receiver Application. If you have not installed the Receiver previously, select the “Install” green button. This will take you to the Citrix download site.

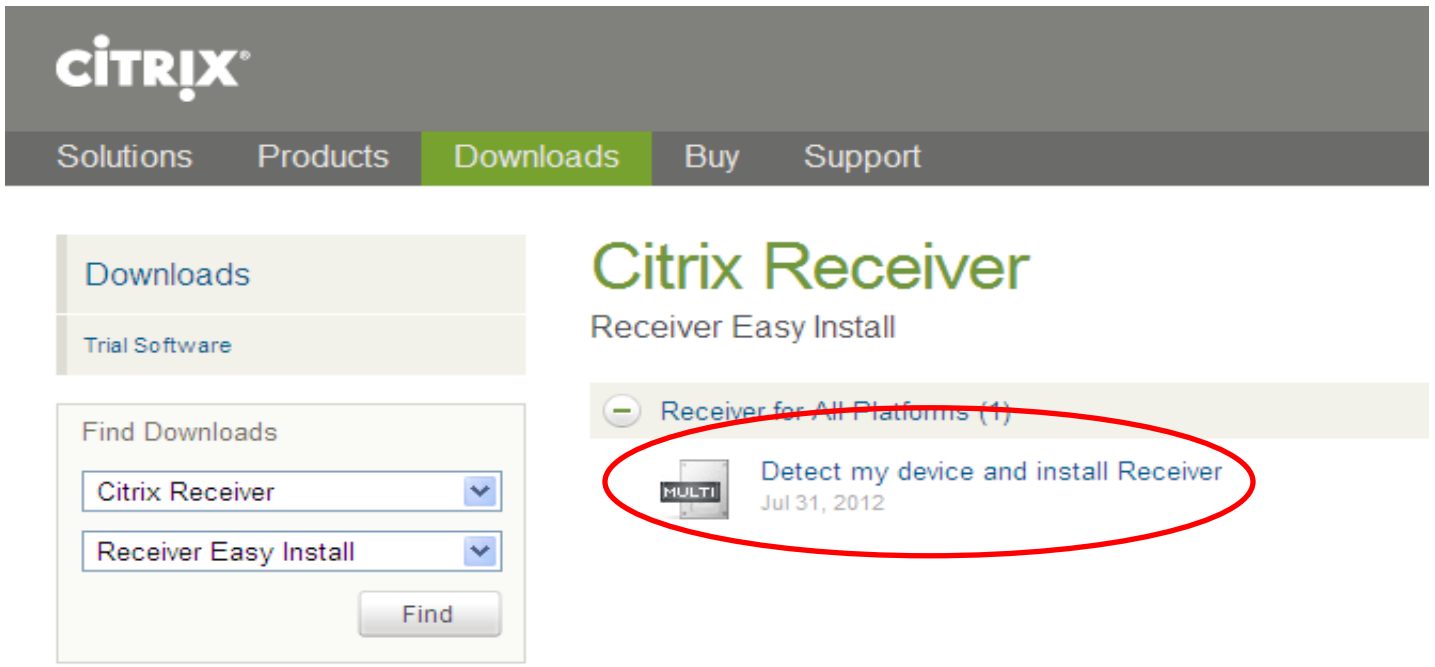


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- Select the “Citrix Receiver” and “Receiver Easy Install” then click on “Find” button:



- Click on the “Detect my device and Install Receiver”



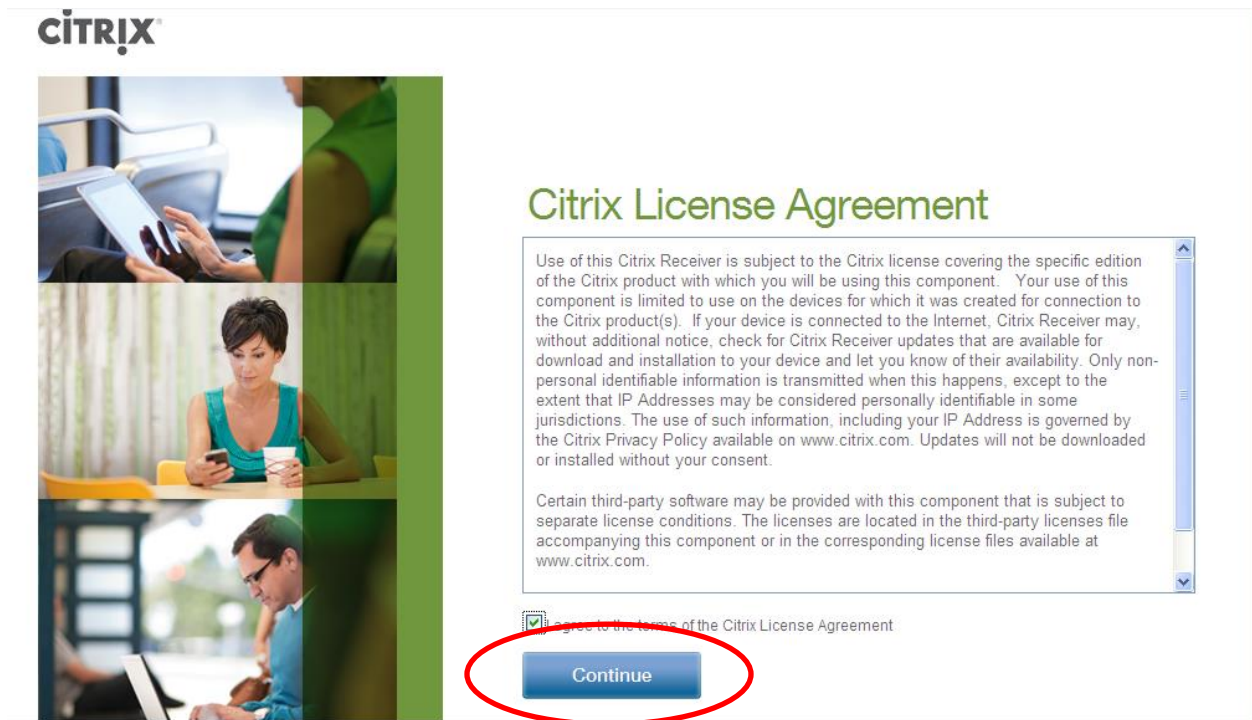
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- Click the “Download the Receiver for Windows” (or your device)



The screenshot shows the Citrix Receiver download page. On the left, there are three images: a person using a tablet, a woman using a smartphone, and a man using a laptop. The Citrix logo is at the top left. The main heading is "Citrix Receiver" with a sub-heading "Access your apps, data and desktops from any device." Below this is a blue button labeled "Download Receiver for Windows" which is circled in red. A link "View other devices" is located below the button.

- Accept the License Agreement:



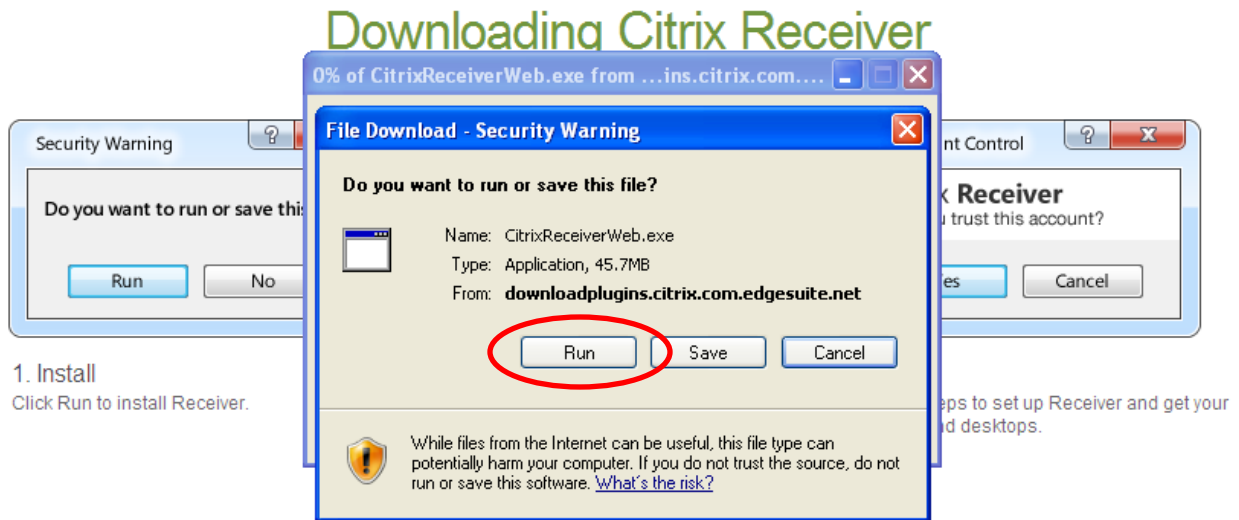
The screenshot shows the Citrix License Agreement page. On the left, there are three images: a person using a tablet, a woman using a smartphone, and a man using a laptop. The Citrix logo is at the top left. The main heading is "Citrix License Agreement". Below the heading is a text box containing the license terms. At the bottom of the text box, there is a checkbox labeled "I agree to the terms of the Citrix License Agreement" which is checked. Below the checkbox is a blue button labeled "Continue" which is circled in red.

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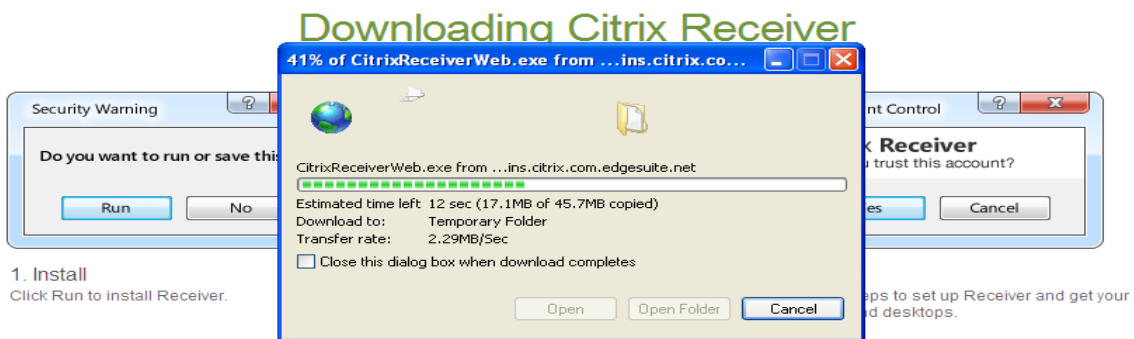
- If the security bar at the top of the web page requires authorization, select the option to allow the download.



- Select "Run" (unless you want to save for installing later)

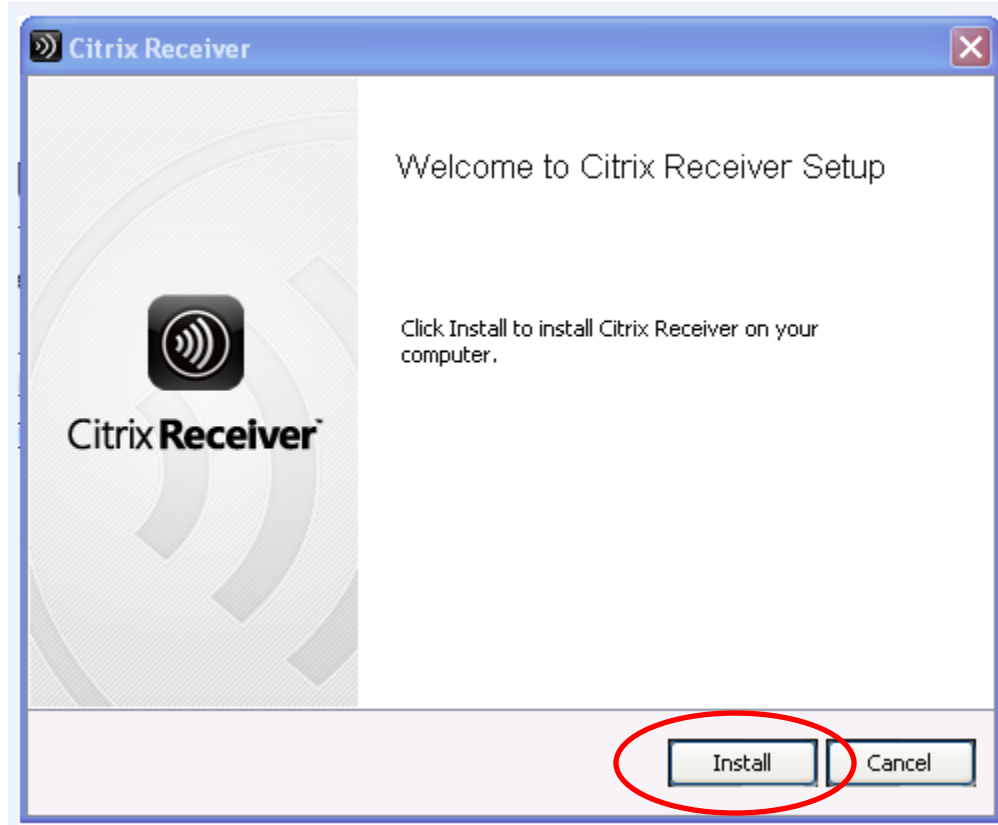


- It will now download and start the install process:

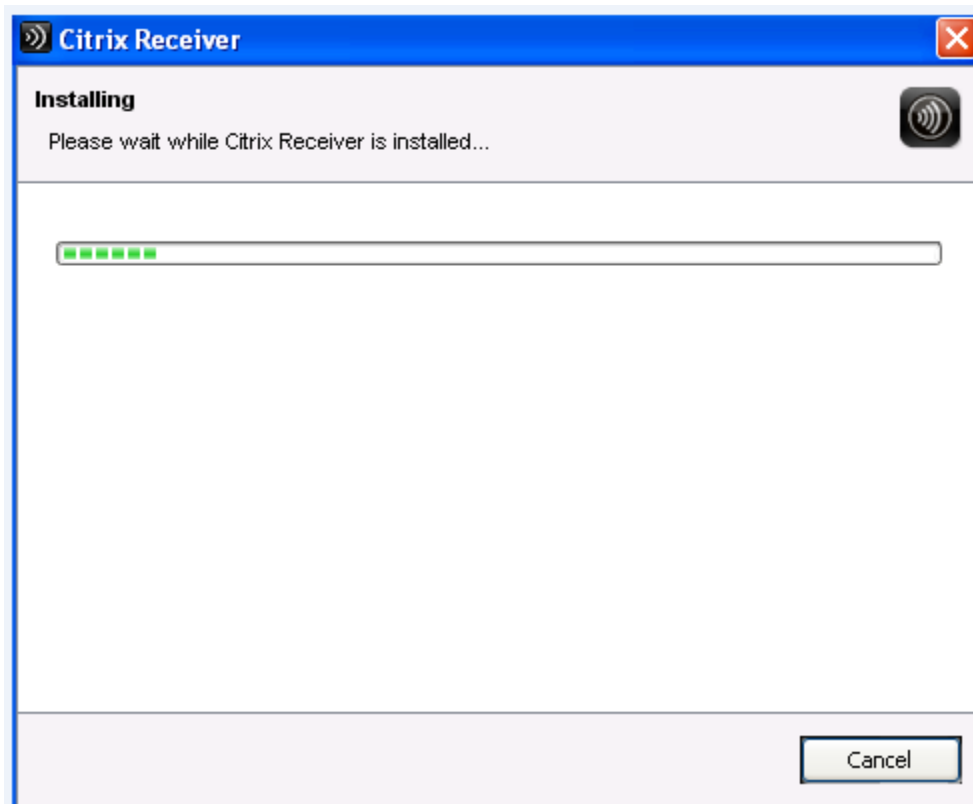


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- Click on “Install”:



- It will automatically install and you will now be able to access the application on the Citrix Web Login:

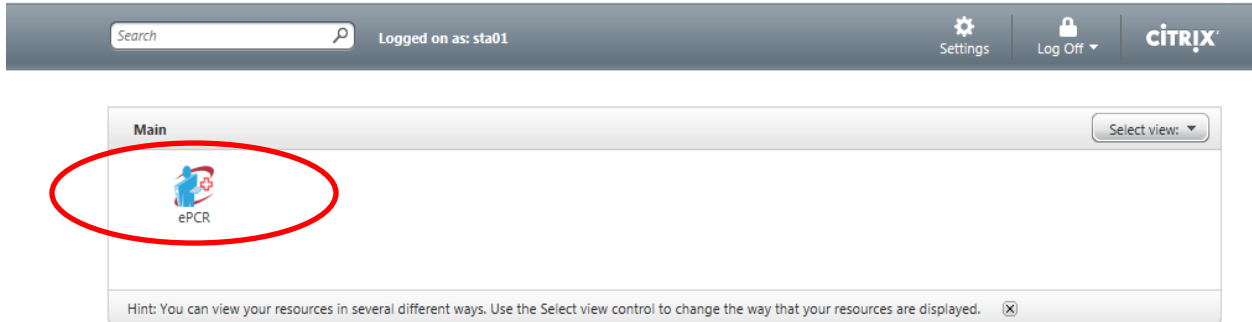


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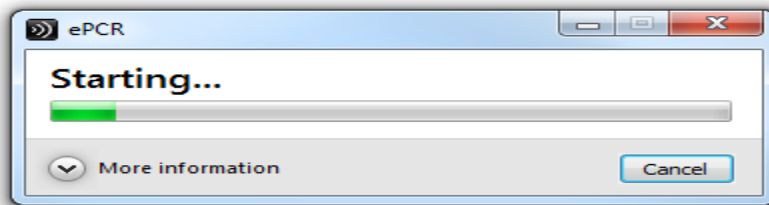
Login to the website and enter your credentials: <https://alcoepcr.dni.net>



- Click on the ePCR application Icon:



- It will launch the application:



- You can now login to the ePCR application as you would normally:

